



## TERMS & CONDITIONS

### 1. DATA CONTROLLER

The Data Controller of Personal Data collected through this website is

Unilever UK Limited

Registered in England & Wales No 334527

Registered office: Unilever House, Springfield Drive, Leatherhead, Surrey KT22 7GR UK

<http://www.unilever.com>

We are committed to protecting your personal data and complying with relevant data protection legislation. This Privacy Page outlines the type of information that is collected by us on this website, and how we use and protect it. This Statement also outlines your rights regarding data protection, and tells you how to contact us. This Statement applies only to this web site. For example, it does not apply to banners, advertisements or promotions we may sponsor or participate in on websites owned by third parties.

### 2. PERSONAL DATA AND ITS USES (a) What we collect and why

When referring to "personal data", we mean information we collect from you, from which you may be personally identified. Typically, this may include your name, address, telephone number (including mobile number), credit card information, screen name, email address, age, sex and family status, but may also include other information such as shopping habits and preferences and lifestyle details such as hobbies and interests. Please be assured that we will not collect any personal data from your visits to our site unless you provide this information voluntarily.

When you supply personal data to us through this website, it will be clear what we plan to use the data for and we will seek your consent to such use. We will then use it only for such purposes. Typical purposes are as follows:

#### (i) Answering your queries

Where you send us personal data in the context of asking us a question or query (for example, about the company, or its products or services or their quality or availability), we shall use the data you provide in order to respond to your question. In some cases, it may be necessary to share your details with other members of the Unilever Group, or with other third party Data Processors.

#### (ii) Entering a promotion

We may use personal data submitted in an entry form for a promotion for the purpose of administering the promotion in accordance with its stated rules. Such rules may require the publication of abbreviated winners' identity details, and may require winners to participate in

future publicity. The promotion may be administered by third party agencies on our behalf, who may have access to the data you submit (see Data Processors).

### **(iii) Fulfilling a contract/order**

We may use personal data you submit to us when ordering goods or services from us for the purpose of fulfilling that order, and it may be necessary for us to share such data with third parties such as the card payment services provider or carrier of goods.

### **(iv) Future direct marketing**

Where you elect to receive such material, we will from time to time send you information and/or offers about our goods and/or services which we believe may be of interest to you. If you agree, we may also share your data with or pass it to other companies in the Unilever Group and other carefully selected companies who may wish to send you information and/or offers about their goods/services, as stated at the time we collect your data. At any time, however, you may unsubscribe from ("opt out" of) such future contact.

### **(b) Processing outside the EEA**

This website is hosted in the United States. The United States currently has no federal law protecting personal data, but the hosting organisation is contractually bound to implement measures to help protect your personal data and not to process such data except in accordance with our instructions. Any future hosting organisation used in relation to this site will be similarly bound.

## **3. DATA PROCESSORS**

At times we may retain third parties to process or analyse data we collect on our web sites, including your personal data. For example, the website may be maintained or hosted by a specialist IT services agency, and any promotions may be administered by a sales promotion agency. In addition, if you order a product or service from us, we may share personal data with suppliers and other third parties to allow payment and delivery of such product or service. These suppliers and other third parties are contractually obliged not to use your personal data in any way other than that which we have specified.

## **4. SECURITY**

We take reasonable precautions to keep your personal data secure, and require third party Data Processors to do likewise. All personally identifiable information is subject to restricted access to prevent unauthorised access, modification or misuse. Please note, however, that we may release your personal data if required to do so by law, or by search warrant, subpoena or court order.

## **5. COOKIES**

### **ETC (a) Use of cookies**

A cookie is a text-only string of information that a website transfers to the cookie file of the browser on your computer's hard disk so that the website can remember who you are.

A cookie will typically contain the name of the domain from which the cookie has come, the "lifetime" of the cookie, and a value, usually a randomly generated unique number.

When you visit our website we send you a cookie. Cookies may be used in the following ways:

To help us recognise you as a unique visitor (just a number) when you return to our website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same adverts repeatedly. To compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our website. We cannot identify you personally in this way.

Two types of cookies may be used on this website; "session cookies", which are temporary cookies that remain in the cookie file of your browser until you leave the site, and "persistent cookies", which remain in the cookie file of your browser for much longer (though how long will depend on the lifetime of the specific cookie).

#### **(b) Use of web beacons**

Some of our website pages may contain electronic images known as web beacons (sometimes known as clear gifs) that allow us to count users who have visited these pages. Web beacons collect only limited information which including a cookie number, time and date of a page view, and a description of the page on which the web beacon resides. We may also carry web beacons placed by third party advertisers. These web beacons do not carry any personally identifiable information and are only used to track the effectiveness of a particular campaign. Because web beacons are the same as any other content request included in the recipe for a web page, you cannot opt out or refuse them. However, where they are used in conjunction with cookies they can be rendered ineffective by either opting out of cookies or by changing the cookie setting on your browser.

#### **(c) Third party advertising**

We may use a third party to serve advertisements on our website. Cookies may be associated with these advertisements to enable the advertiser to track the number of anonymous users responding to the campaign. We do not have access to or control of cookies placed by third parties.

#### **(d) Disabling/enabling cookies**

You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled.

There are a number of ways to manage cookies. If you use different computers in different locations you will need to ensure that each browser is adjusted to suit your cookie preferences. Some modern browsers have a feature that will analyse website privacy policies and allow a user to control their privacy needs. These are known as "P3P" features (Privacy Preferences Platform). You can easily delete any cookies that have been installed in the cookie folder of your browser. For example, if you are using Microsoft Windows Explorer:

Open 'Windows Explorer' Click on the 'Search' button on the tool bar Type "cookie" into the search box for 'Folders and Files' Select 'My Computer' in the 'Look In' box Click 'Search Now' Double click on the folders that are found 'Select' any cookie file Hit the 'Delete' button on your keyboard

If you are not using Microsoft Windows Explorer, then you should select "cookies" in the "Help" function for information on where to find your cookie folder.

## **6. UNILEVER GROUP**

We are a member of the Unilever PLC/NV Group of companies.

The Unilever PLC/NV Group is one of the world's largest consumer products groups, marketing a wide range of foods and home and personal care products. Our purpose is to meet the everyday needs of people everywhere.

Unilever's major group companies and their brands in the UK are:

Company: Brands:  
Unilever UK Limited

Home care: Persil, Surf, Comfort, Cif, Domestos

Health & Beauty: Dove, Sure, Lynx, Impulse, Timotei, Sunsilk, Vaseline, Lux, Pond's

Ice cream: Wall's, Cornetto, Cornetto, Feast, Solero, Carte D'Or, Ben & Jerry's, Viennetta

Foods: Flora, Flora pro.activ, Hellmann's, PG tips, Bertolli, Pot Noodle, Colman's, Knorr, I can't Believe it's not Butter!, Slim.Fast, Bovril, Elmlea, Marmite, Peperami, Stork

## **7. YOUR RIGHTS**

Under EU data protection law, your rights include:-

- (a) a right to withdraw your consent to the processing of your personal data to which you have previously consented;
- (b) a right to obtain a copy of the personal data which we hold about you (we reserve the right to charge a small fee for the exercise of this right);
- (c) a right to object to the processing of your personal data for the purpose of direct marketing.
- (d) a right to have incorrect personal data we hold about you corrected.

## **8. CONTACT POINTS**

If you wish to raise any data protection issue with us, or exercise any of your legal rights, please contact us:-

Data Protection Office, Unilever UK Limited, Unilever House, Springfield Drive, Leatherhead  
KT22 7GR UK

**LEGAL NOTICE - PLEASE READ THIS NOTICE CAREFULLY BEFORE USING THE SITE. IT REGULATES YOUR USE OF THE SITE AND ALL MATERIAL WITHIN IT.**

### **General**

This website (excluding linked sites) is controlled by:-

Unilever UK Limited

Registered in England & Wales No 334527

Registered office: Unilever House, Springfield Drive, Leatherhead, Surrey KT22 7GR, UK  
(hereinafter referred to as "Unilever")

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## **APPLICATION**

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No representation or warranty is given that the materials contained in the site are appropriate to, available in or relevant for any other location.

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## **SUBMISSIONS**

It is the policy of Unilever not to accept any unsolicited suggestions for product improvements, new product idea or marketing ideas from outside the company. Any unsolicited suggestions or information you send us, including recipes, will be treated as non-proprietary and nonconfidential and become the property of Unilever without compensation, for exclusive use at our unlimited discretion.

## **CONTENT**

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## **LINKED SITES**

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## **Posting Rules**

You may only use this site for lawful purposes.

You are solely responsible for all information, data, text, music, sound, photographs, graphics, video, messages and other materials ("Content") that you upload on this site, or transmit to or share with other users.

You must only upload your own Content that is original and not published before. Content created by third parties (e.g. your friends or family) can be only uploaded with their express permission. You warrant that your contributions to our site do not violate or infringe any third party rights, including copyright, trademark, privacy, publicity or other personal or proprietary rights; or contain libellous, defamatory or otherwise unlawful material.

You must only use images of yourself. Images of other people can be only use with their express permission.

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